

Aspire for better and greater
with a softer carbon footprint.



Sustainability and CSR Report 2021/2022





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Sustainability and CSR Report

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NCH Supporting
sustainability



Cleaning Water.
Conserving Energy.
Maintaining Equipment.

The NCH company mission and vision states that “We are going to be the best company in the world at **cleaning water, conserving energy, and maintaining equipment** that is economically desirable to our customers and environmentally responsible.”

We recognize that our resources are finite and we all a stake in making sure we can make our world a better place. We have created celebrated technology that cleans water, we continually produce products that help save energy and we maintain your equipment so it will last and serve you longer.

NCH is committed to sustainable practices for the next generation, And the next 100 years.

NCH Asia Pacific President Introduction

by DongEun Kim



Dear NCH Associates,

I'm proud to say that we have accomplished a lot of breakthroughs in the past two years. We have adapted and even found success. We have developed working strategies that made the best of our situations and came out better for it. Now as we emerge into a world that's more open yet we still need to be careful, we now appreciate the new freedom in our environment. As we slowly return to our offices, warehouses and start seeing our customers and try to return to our cycle, we need to remember not to take our blessings for granted. We now have an opportunity to start fresh and build better relationships with our resources.

Let's start coming out with an appreciation and an awareness that

every resource is finite and we have a duty to manage well, use well and recycle well.

As they say the best change is the ones we start within- let's make better choices. So we march on with a new focus on Sustainability. We will live out our mission and vision of Cleaning Water, Conserving Energy and Maintaining Equipment for our environment.

Aspire for better and greater- with a softer carbon footprint.

Dong Eun Kim
President,
NCH ASIA PACIFIC

A handwritten signature in black ink, appearing to read 'Dong Eun Kim', located at the bottom right of the page.

NCH is more than just products:

WHAT WE HAVE ACCOMPLISHED SO FAR:



**NCH Cares
People**

- We have maintained the health, safety & wellness of our people as a main priority
- We continue to invest in corporate skills training & employee engagement
- We support a positive, safe and supportive work environment



**NCH Cares
Community**

- NCH has maintained its promise to lend aid to the community through product, service and expertise donations.
- Creation and promotion of Free webinars for public viewing



**NCH Cares
Environment**

- NCH continues to promote environment-friendly technology.
- Launching of internal programs to support sustainability



Building Better Habits, Making Better Choices

At NCH, we encourage a “better habits, better choices”, as much as possible we will build better habits by making better choices that favor green solutions:

- No disposable plastic cups & utensils at the sales & marketing offices
- Zero paper working environment, recycle paper and use shredded paper for in-house package,
- Proper segregation of waste (wet waste, plastic, glass),
- Bringing and using own cups, water bottles
- Encourage green novelties
- Conscious light, water and AC management : Off when not in use



Corporate Sustainability

NCH Asia Pacific is making better choices by initiating sustainable habits at the top.



Conserving energy

- A mandate to all warehouses when applicable, solar panels installation are being rolled-out at all NCH facilities.. Use of solar panels will reduce electricity by as much as 50%, much more during the summer months.
- In Taipei, Sales reps use electric scooters for customer visits. Big savings from cost of fuel (from NT\$1280 monthly to only NT\$799!) Also, E-bikes are produce less pollution.



Eco delivery bikes @Taiwan

Maintaining Equipment

We support refurbishing equipment to lessen material waste and to extend the life of existing installations. We are authorized to do :

- Torrent Refurbishing
- BioAmp Refurbishing
- Chem-Aqua Tank Re-fill



@ Philippines, Thailand, Japan, Korea,

Cleaning water

NCH provides yearly internal training for proper chemical and physical waste disposal. Training includes an extensive coverage of chemical handling and proper waste disposal so we do not introduce destructive waste to the water stream. Client training is also available upon schedule and request.





NCH Sustainability partnership program

We will highlight our customers' accomplishments that support sustainability. We will start with **Water Savings, Energy Saving, Reducing Carbon footprint and "Get Clean & Keep Clean"** through the NCH Sustainable Water Treatment Program.

Program

The **Sustainability Partnership Program** will recognize customers and their companies where NCH can show/demonstrate savings from water and energy, reduce carbon footprint and or help protect and extend the life of equipment. This recognition program will award the recipient with a certificate and plaque for display. Recognition will merit a formal presentation of the award by NCH Managers to the company and their staff.

Sustainability Partnership Awards Mission Statement

NCH Chem-Aqua is committed to the **Sustainable Water Treatment program** that will be a partnership between our customer and NCH. The program will serve to adapt to the fast pace and demands of limited natural resources such as water and energy. As a sustainability partner, Chem-Aqua's products, equipment, and services help reduce customer's water and energy footprint as well as positively impact the total cost of operation.

Objective

Benchmark achievements and progress
Recognition to their own market/customers



2021/2022 CSR Activities



VIETNAM



June 2022, Vietnam: NCH Vietnam celebrated International Children’s Day with an event at SOS Village for orphans and underprivileged youth. The event was attended by Vice President of NCH Asia - Mr. Kah Min Chen, NCH Vietnam country manager, Mr. Nguyen Dinh Thy Yeng and office staff, the team spent time and presented 140 gifts to the children at the village.



MALAYSIA



June 2021, Selangor: NCH Malaysia donated Everbrite Plus disinfectant and Swoop hand soap to the Selangor Hospital to help with them amid the shortage of disinfectants, and keep our frontliners protected.



AUSTRALIA



April 2022, Sydney: NCH Australia participated in a Food Drive in partnership with OzHarvest <https://www.ozharvest.org/> to assist with food scarcity across Australian communities. NCH donated \$1,000 to OzHarvest, whom will deliver 2,000 meals to those in need. NCH also purchased, packed and donated \$1,000 worth of non-perishable foods to be distributed as food hampers for the Lismore, New South Wales and Queensland communities affected by recent flood disasters.



TAIWAN



December 2021, Taipei: NCH Taiwan donated 50 pails of Everbrite Plus to Landseed International Hospital. This organization has been supporting and conducting Covid-19 tests in Taoyuan International Airport since the outbreak of the pandemic. Also, NCH Taiwan cooperated with Hondao Senior Citizen’s Welfare Foundation for day with their citizens. NCH office staff supported and assisted elderly with artwork, helped the registration and disinfection before activity classes.



CHINA



January 2022, China: NCH China assisted the office building with Covid Safety Measures: body temperature check daily monitoring and distribution of masks to all employees. NCH also provided its contacts and customers with rinse free hand sanitizer, and health set.



August 2021, Yangzhou: NCH China donated 33 cases of Healthy Hands Sanitizer to Yangzhou City during the lockdown via Blue Sky Rescue organization. Relief goods were also distributed to the COVID-19 volunteer center, Sanitation frontliners, Police station, Epidemic station.

2021/2022 CSR Activities



PHILIPPINES



December 2021, Cebu City: NCH Philippines shipped 50 Gallons of drinking water to its Cebu Office after the entire city's water system shut down after a massive typhoon. Airports were shut down so water had to be shipped to the nearby city of Palompon Leyte, then land travel to Isabel Leyte Port then to Danao then Cebu City. The water provided was for the NCH employees who were affected by the typhoon.



May-June 15, 2022, Bauang, La Union City: NCH Philippines donated 25 x 20L of Everbrite RTU to the Rotary Club of Bauang La Union for their city disinfection drive. A total of 12 Public Schools and Facilities were disinfected and cleaned by the Rotary Club.



INDIA



August 2022: NCH India celebrated GREEN SATURDAY with the theme "Go Green, Keep Clean". NCH India supports the 3Rs of the environment starting with promoting the work area as a green space. Activities included poster making and repurposing plastic bottles as planters.



Covid breakthrough



NCH is committed to providing healthcare and hospitalization support to those who are affected by Covid. When applicable, hybrid work is still accepted.

At Sales and Plant workspaces, HNS Covid safety training is regularly conducted and enforced. Finally, we are proud to say we have maintained and even increased our workforce during trying times.



NCH China sent food packages to all its employees that were locked down during the Omicron surge.



NCH Taiwan distributed 200pcs Domino disinfectant to customers.



For the new year, NCH Thailand provide alcohol spray on a lanyard to employees and prepared an anti-covid gift set for their customers.



NCH Japan provided Swoop hand soap, alcohol spray and blue mask for employees and also as novelties to give away to customers



PLOGGO! PLOGGING ACROSS APAC

NCH is promoting a fit and fun activity across Asia-Pacific called PLOGGO!

NCH APAC Family plogging campaign

PLOGGO is based on “plogging” that is a fun activity that is good for you and the planet. Originally from Sweden, it is picking up litter while jogging! All NCH colleagues are invited to participate on a one day challenge.



Each country in the NCH ASIA PACIFIC network will schedule a **PLOGGO DAY** where an area is chosen and each participant can brisk walk, run or jog a trail with pick-up bags. This activity is scheduled to run for the entire fiscal year of 2022.



NCH is our PEOPLE supporting Sustainability

Sustainability consciousness and training for better habits, better choices for ourselves, for our community and our environment.



NCH Cares People

Maintain the safety, health and well-being of our colleagues as a priority



NCH Cares Community

Continue to support our community with our products, services and expertise during times of great need.



NCH Cares Environment

Advocate for our environment by promoting products and services that help us and our customers be sustainable.



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